Installing REMOTEi

For Mac Users

1. Download

 Visit http://uexams.com/download_remotei/ and click the "Mac Download" button in the lower portion of the page



2. Install

 You may get a pop-up saying "Do you want to allow downloads on "uexams.com?" Click "Allow."



 Once the REMOTEi Application has downloaded, click on the "Downloads" Icon and select REMOTEi.



 Drag and Drop the REMOTEi icon onto the Applications Folder. Once completed, the system will make a sound to indicate that it was successful.



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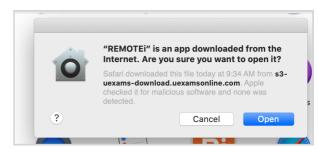
For Mac Users

2. Install

Open "Applications" and open "REMOTEi."



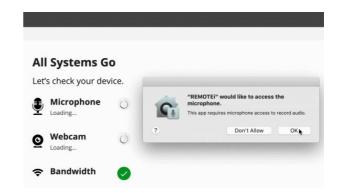
 You may receive a pop-up stating "REMOTEI" is an app downloaded from the Internet. Are you sure you want to open it?" and select "Open."



3. Pre-Test Your System

- Log into REMOTEi using your First Name, Last Name, and the unique ID that you received from your testing authority
- Click "Begin Check-in"
- Once you begin Checking-in, you will receive Permission pop-ups on the "System Check" Screen. You must "Accept" these permissions for the Microphone and Webcam.

If one is "Denied," then the system will not allow you to continue and you will have to re-check the failed portion.



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 The Application will also request to record your Screen. A pop-up will appear for this as well. You must "accept" to continue.
The screen recording will give you a green check-mark regardless of whether the permission is granted or not. You must accept the permission for it to actually work.

Once you accept this permission, you will be alerted that the app needs to be closed and restarted-"Quit Now". You must then re-open the application and check-in again.

- If Any Permissions are Denied or are unable to connect, then check your computer's Privacy Settings (Under the Security and Privacy Area) and ensure that the REMOTEi Application is check-marked for:
- Screen Recording
- Camera
- Microphone

